



Practice Exercise: Correct an Individual's Information

Common Questions for Consultants

For this practice exercise, go to new.familysearch.org and sign in. The answers for each exercise are listed by number at the bottom of this practice.

Practice Exercises

Do the following:

1. In the Help Center, find the document titled “Correcting Information about Individuals and Families.”
 2. Find an individual whose summary you want to change. Select the correct information.
 3. The next time you help a member with family history, use the Ask, Find, Teach process.
 4. Teach one member how to correct an individual's information in his or her family pedigree.
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Answers

Answers coincide with the same number in the practice exercises.

1. The document is titled “Correcting Information about Individuals and Families.”
2. Your name will appear under “Changed by,” showing the date you made the change.
3. Did you ask questions until you understood the problem? Did you ask to see what the member was seeing? Did you find an answer in the Help Center? Did you teach the member how to resolve the problem and get help in the future? Did you get help from FamilySearch Support if needed?
4. How did the member react to correcting information about the individual?