



Practice Exercise: Carefully Combine Duplicate Records

Common Questions for Consultants

For this practice exercise, go to new.familysearch.org and sign in. The answers for each exercise are listed by number at the bottom of this practice.

Practice Exercises

Do the following:

1. In the Help Center, find the document titled “Combining Duplicate Records.”
 2. On your pedigree, find an ancestor with records that were combined incorrectly. Separate the incorrect records.
 3. The next time you help a member with family history, use the Ask, Find, Teach process.
 4. Teach one member how to carefully combine records in the family pedigree.
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Answers

Answers coincide with the same number in the practice exercises.

1. The document is titled “Combining Duplicate Records.”
2. Follow the directions found in the document titled “Separate Records That Were Combined Incorrectly.”
3. Did you ask questions until you understood the problem? Did you ask to see what the member was seeing? Did you find an answer in the Help Center? Did you teach the member how to resolve the problem and get help in the future? Did you get help from FamilySearch Support if needed?
4. How did the member react to combining records?