

Content for FH Calling Videos

Family History Consultants

1. Video 1–Tips for Helping Members
 - Demonstrate key principles for assisting members
 - Help them to have a positive success experience
 - Success begets success; help their small success experiences become great victories (D&C 64:3)
 - Build their confidence
 - Treat them like a new patron in the temple for the first time
 - Don't teach lessons, teach people
 - Start from where they are, be flexible and willing to adapt to their needs
 - Be prepared: research their tree and search for key records before your visit (use helper function as needed)
 - Ask questions; "What do you want to do?"
 - Focus on the members family rather than your own; don't share your stories, ask about and listen to their stories
 - Help them to act in faith (D&C 8:10)
 - See yourself as someone as someone who helps to kindle faith rather than someone who teaches skills
 - Help them to act and do something immediately; action leads to increased faith and confidence
 - Don't take away the discovery from them; "Let's try it and find out"; let them do it.
 - Help them to progress
 - Be vigilant in helping members move forward, follow up and help them with next steps
 - Be patient in their progress, be sensitive to their time and schedules
 - Focus on the positive, do not criticize
 - Remember that this is spiritual work
 - Seek inspiration and ask the Lord to help you sense the readiness of each member to receive what you have to offer
 - Help them to have a spiritual experience not a technology experience
 - Remind them of what the big picture is, be prepared to testify and teach about the blessings of this work